

Questionnaire for AlienVoIP

Send us this questionnaire with answers and our team will recommend the best VoIP solution for you.

Question	Y/N/Qty	Price
Understanding your structure		
How many phone lines in your company? •Each phone line is RM 45 per month for office in Malaysia •A PRI lines will cost RM 900++ per month (6% tax will be imposed)		
How many fax line do you have in your company? •Fax line is RM 45 per month		
Do you subscribe to any TM (Telekom) monthly package? For example, streamyx, unifi, merdeka plan, etc.		
Do you bear employees' mobile phone cost ? If YES, how many lines and are they on package?		
Analyzing your bill		
How many branches your company has?		
How much is your monthly estimated telecommunication bill?		
What is your estimated cost of calling between branches?		
What is your estimated cost of calling to other states/outstation?		
What is your estimated cost of calling to mobile phone?		
What is your estimated cost of calling to oversea?		
Estimate your maximum concurrent call in.		
Estimate your maximum concurrent call out.		
Do you intent to analyze your phone bill?		

PBX		
Are you using PBX?		
Are you using key phone system?		
Are you using IP-PBX(Internet Protocol PBX)?		
How long have you been using the PBX/Keyphone/IP-PBX?		
How many extension lines your company is using?		
Do you intent to expand your business in 5 to 10 years?		
Internet Network		
Do you have any internet broadband in your company?		
<p data-bbox="159 905 850 936">What is the purpose of using the broadband in your company?</p> <ul data-bbox="159 978 342 1108" style="list-style-type: none"> •Normal surfing •Download •Host Server •Other 		
<p data-bbox="159 1171 529 1203">Do you use firewall in company?</p> <ul data-bbox="159 1245 488 1339" style="list-style-type: none"> •Firewall in router •Manage your own firewall •Manage by other MIS team? 		